



WARRANTY

NIEDNER Inc. provides a 10-year limited warranty on all its hose products* to be free of defects in material and workmanship for a period as shown below from the date of manufacture, including delamination. Subject to the following:

1. Hose and accessories shall only be used for the purpose intended and shall be protected from undue exposure to heat, light, chemicals, moisture, and abrasion. All improper storage and use is subject to void warranty.
2. NIEDNER's liability pertaining to this warranty shall be limited to a direct replacement, repair, or progressive replacement of the hose only. A determination of action will be based upon inspection by a Niedner factory Representative or after the product's return and examination at the factory laboratory. If NIEDNER deems the product to have a manufacturing defect NIEDNER will, at its option, repair, replace or offer a degressive replacement product to the original purchaser.
 - a. NIEDNER hose less than two (2) years old shall be repaired or replaced at no cost to the buyer if a manufacturing defect is reported and confirmed by a Niedner Representative or Laboratory.
 - b. NIEDNER hose from two (2) years old and up to ten (10) years old shall be subject to inspection and confirmation of any suspected defects by a NIEDNER Representative or the factory laboratory prior to a progressive replacement being offered. Inspection will also confirm the product has not been misused, abused, or subjected to extreme heat or chemicals. The progressive replacement cost will be based on the NFPA 1961 (current edition) consensus for maximum service life under normal operation conditions.
- c. NIEDNER hose products ten (10) years old and beyond are not eligible for warranty replacement. NFPA 1961 (current edition) recommends ten (10) years as the maximum service life expectancy for fire hose under normal operating conditions.
3. For hose which has been coupled and/or tested outside of the NIEDNER facility, by a non-NIEDNER employee, NIEDNER will be responsible for the integrity of the hose only.
4. The purchaser shall give notice of any claim under this warranty to the distributor from whom the hose was purchased, the NIEDNER Regional Sales Manager or NIEDNER's Customer Service. Any further use of the product shall be at the users own risk.
5. The product must be returned with a copy of the bill of sale, as a proof of purchase, to the original place of purchase. Additional documentation should include a copy of testing and service records as prescribed by NFPA 1962 Standard.
6. This warranty does not cover damage due to misuse, accidental damage, improper handling and/or installation and it specifically excludes liability for direct, incidental, or consequential damages.
7. This warranty is given in lieu of all other warranties expressed or implied, statutory, or otherwise.

*Applies to NIEDNER Finished Hose products. Hose Testers, Hose tester parts and couplings sold separately; standard warranty is 1 year from shipping date.

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